



First & Last Name: _____

Address: _____

Account #	
Start	
End	

PREMIERE PLAN	† Full Parts & Labor Coverage † No Overtime Fees	† 1-st Class Priority Service † No Service Call Fees	† Includes Annual Maintenance † 10 % discount for 2 systems or more
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	Annual	Monthly *	Qty
<input type="checkbox"/> Furnace & Air Conditioner Combo (Gas, Electric, or Propane)..... <i>(one full tune-up included)</i>	\$477	\$40	_____
<input type="checkbox"/> Heat Pump & Gas Furnace Combo (Gas or Propane)..... <i>(one full tune-up included)</i>	\$520	\$43	_____
<input type="checkbox"/> Heat Pump & Air Handler Combo (All Electric)..... <i>(one full tune-up included)</i>	\$477	\$40	_____
<input type="checkbox"/> Furnace or Boiler (Gas, Electric, or Propane)..... <i>(one heating tune-up included)</i>	\$380	\$32	_____
<input type="checkbox"/> Air Conditioning (Excludes Heating System)..... <i>(one heating tune-up included)</i>	\$309	\$26	_____
<input type="checkbox"/> Hot Water Heater (Gas or Electric System)..... <i>(one heating tune-up included)</i>	\$165	\$14	_____
<input type="checkbox"/> On Demand Hot Water Heater..... <i>(one heating tune-up included)</i>	\$300	\$25	_____
<input type="checkbox"/> Ductless A/C..... <i>(plan with one tune-up included)</i>	\$265	\$22	_____

INCLUDES: All labor and parts in the equipment of choice installed. Coverage also includes non-programmable thermostat. The only exclusions are (out of warranty) coils, heat exchangers, compressors, hot water tanks, piping & sheet metal.

PREVENTIVE MAINTENANCE PLAN	† Discounts on Parts & Labor † No Overtime Fees	† 1-st Class Priority Service † No Service Call Fees
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	Annual	Monthly *	Qty
<input type="checkbox"/> Furnace & Air Conditioner Combo (Gas, Electric, or Propane)..... <i>(two tune-ups included)</i>	\$220	\$18	_____
<input type="checkbox"/> Heat Pump & Gas Furnace Combo (Gas or Propane)..... <i>(two tune-ups included)</i>	\$250	\$21	_____
<input type="checkbox"/> Heat Pump & Air Handler Combo (All Electric)..... <i>(one full tune-up included)</i>	\$250	\$21	_____
<input type="checkbox"/> On Demand Hot Water Heater..... <i>(one tune-up included)</i>	\$165	\$14	_____
<input type="checkbox"/> Gas Furnace, A/C, Heat Pump or Gas Boiler only..... <i>(one tune-up included)</i>	\$120	\$10	_____

(Please see back for details on what is performed during our heating and cooling annual maintenance)

Comfort Accessories

(Comfort Accessories are optional and if purchased must be combined with any of the above heater plans)

	Repair Plan	Tune-Up Only	Qty
<input type="checkbox"/> Humidifier (Repair plan includes tune-up).....	\$69	\$40	_____
<input type="checkbox"/> Space-Gard Air Cleaner (1 filter change/year).....	\$59		_____
<input type="checkbox"/> Electronic Air Cleaner.....	\$99	\$50	_____
<input type="checkbox"/> 4" Media Air Cleaner (one filter changes/year).....	\$59		_____
<input type="checkbox"/> 4" Media Air Cleaner (two filter change/year).....	\$149		_____

Reminder: Prices include applicable sales tax. Equipment must be in good working order at the time of enrollment.

Note: Premiere Plan Contract takes effect fourteen (14) days after we receive your enrollment. Alek Air Management, Inc. customers are waived from fourteen (14) day waiting period. Prices are subject to change.

TOTAL AMOUNT \$ _____

Payment method Cash Check Credit

CC# _____ EXP. ____ / ____ Code _____
(Visa, Master Card or Discover) (3 Digits)

Location Name _____
Address _____
City _____ ZIP _____
Phone _____
E-mail _____

Check here for different billing location

Customer Signature _____ Date _____
AAM Inc. Authorized Signature _____ Date _____

I agree to the Terms & Conditions for the Alek Air Management, Inc. Service Plan(s) I am purchasing. Please use the enclosed return envelope to send us a copy of the form along with your payment.

VISIT US ONLINE AT WWW.ALEKAIR.COM

FOR QUESTIONS OR ORDERS CALL

732-500-5355



Premiere Plan Coverage - A/C, Gas Furnace, Heat Pump, Gas Boiler, and Fan Coil

Includes Repairs on the Following Equipment

- Accumulator
- Condenser Motor
- Drain Pain
- Expansion Valve
- Gas Pilot
- Overload Switches
- Relays
- Blower Motor/Wheel
- Contactor
- Drier
- Fan Blade
- Gas Valve
- Pulleys
- Safety Controls
- Capacitors
- Compressor*
- Evaporator Coil*
- Fan Belts
- Heat Exchanger*
- Press Controls
- Sheaves
- Condenser Coil*
- Defrost Control
- Electric Heat Pkg
- Fan Controls
- Orffices
- Refrigerant
- Strainer

Ultra Violet Light - Replace UV Bulb and check all electrical connections annually. All parts & labor covered.
Electric Hot Water Heater - Clean and check operation of wiring and elements. Flush sediment out of tank. All parts & labor covered.
Gas Hot Water Heater - Clean and check operation on pilot assembly. Flush sediment out of tank. All parts & labor covered.
 *Manufacturer's Warranty applies

Premiere Plan Terms

The Premiere Plan lasts for full twelve (12) months. The effective date for any new plan shall be agreed upon and communicated to you in a Purchase and Confirmation letter sent to you within fourteen (14) business days after Alek Air Management, Inc. receives applicable payment. There is no coverage for any equipment failures that occur during the 14-day wait period. However, if Alek Air Management, Inc. receives from you a renewal fee prior to the expiration of your existing coverage, there is no fourteen day waiting period and coverage of equipment does not lapse; the Renewal Terms & Conditions apply as the expiration of the existing applicable plan. In the event you sell your residence during a plan's term, that plan will be transferable to the new owner for the remain of its term.

Service Plan Coverage - A/C, Gas Furnace, Heat Pump, Gas Boiler, and Fan Coil

20-Point Inspection Checklist

- | | | |
|---|--|---|
| <ol style="list-style-type: none"> 1. Operating Pressures 2. Flute Pipe & Proper Draft 3. Superheat / Sub Cooling 4. Temperature at Return & Air Supply 5. Belt & Tension 6. Safety Controls 7. Voltage & Amperage to All Motors | <ol style="list-style-type: none"> 8. Operation of Compressor Contractor 9. Capacitor & Relays 10. All Wiring & Connections (Unit Only) 11. Electric Heat Pkg (Heat Pump Only) 12. Condensing Coil 13. Evaporator Coil (If Accessible) 14. Condensate Drain & Traps | <ol style="list-style-type: none"> 15. Proper Refrigerant Charge & Visual Leaks 16. Pilot & Check Gas Burner 17. Lubricate All Accessible Moving Parts 18. Inspect Thermostat 19. Perform Proper CO Test (Gas Furnace) 20. Replace 1" Standard Filter & Recommend Maintenance |
|---|--|---|

Service Plan Terms

Depending on a service plan chosen, Alek Air Management Inc. will provide one or two visits. On our visit we will perform the operational checkup service as listed under the specific coverage and address any other maintenance issues. No maintenance will be done without the customer's consent.

Comfort Accessory Coverage

Coverage for Tune-ups

Humidifier - Replace water panel, clean screen, and clean drain on humidifier annually

Electronic Air Cleaner - Take out and clean pre-filters and electronic cells as recommended by manufacturer

Media Air Cleaner - Replace air filters once per year

Terms and Conditions

* If you sign up for monthly payments, your credit card will be automatically charged on the starting date of your contract.

Limitation of Liability

Alek Air Management Inc. excludes liability for special, indirect, or consequential damages. Liability and the Purchaser's sole remedy for performance or non-performance under these plans is limited to the cost of replacement parts and associated labor as would be required under each plan

Exclusions

Alek Air Management Inc. shall not be liable or responsible for any claims or charges associated with any loss of, or failure of, the covered equipment that directly or indirectly arises out of the following:

Power surging, brownouts, blackouts, spikes, or electrical circuit overloads; consequential damage resulting from the loss of power, light, heat, steam, or refrigeration. Fire, smoke, explosion lightning, hail, wind, exposure to weather and other acts of nature. Earth movement including landslide, mudslide, subsidence, earthquake or volcanic eruption. Rust, corrosion and/or sediment damage, flood, freeze, water or other abnormal conditions. Improper installation of the covered equipment or lack of preventative maintenance as recommended by the manufacturer. Manufacturer's recall due to error in formulae and/or design. Use of the covered equipment in a business or commercial application. Misuse of the covered equipment for any purpose other than intended by the manufacturer. Failure to perform normal, routine, or seasonal maintenance, adjustments, and/or service as may be outlined in the installation and servicing instructions or owner's manual. Vandalism and rodent, animal, or insect damage is not covered. Additional equipment not covered under service plans are as follows: all exterior components of the equipment, including filters and air cleaners, lubricants, ductwork, air flow, drain lines, humidifier, dehumidifiers, and cabinetry and/or other aesthetics; supplementary power sources, such as batteries, etc.; solar heaters, heat pump water heaters, water heaters connected to wood burning stoves, geothermal and/or water source units, commercial rooftop and packaged terminal units, fuel supplies; interconnecting tubing fittings and sensors; any lighting fixtures or bulbs, power cords, and/or other additional items accompanying the equipment.

Additional Exclusions on Parts and Services not covered

Alek Air Management, Inc. service plans only cover equipment that is in good working condition at the time the plan takes effect. Alek Air Management, Inc. service plan contracts do not cover damage caused by purchaser abuse. Alek Air Management, Inc. reserves the right to reject the coverage. Alek Air Management Inc. will not cover a part if it or an acceptable alternative part is no longer available through normal procurement practices. Alek Air Management Inc. will not handle or remove suspected asbestos material or lead. Alek Air Management Inc. service plans only cover the services of one service technician per service call. Drainage and/or refilling of hydronic systems are not covered, unless it is done in conjunction with a plan-covered part replacement. Alek Air Management Inc. service plans do not cover start-up services, routine or seasonal turn on/turn off, inspections and operational checks, or cleaning and relighting of pilot lights. Operational and safety checks are included under the Central Air Conditioning/Heat Pump Tune-Up Coverage plans as specified under these options. Alek Air Management Inc. will not cover Lennox Pulse or Hydro Pulse Heating units. Alek Air Management Inc.

Cancellation/Non-Renewal by Alek Air Management, Inc.

Alek Air Management, Inc. shall have the right to cancel or not to renew any service plan under the Alek Air Management, Inc. Service Plan(s) by giving not less than thirty (30) days prior written notice to you, the Purchaser, at the address designated in the Purchaser's confirmation letter. At the time of notification, Alek Air Management, Inc. shall not return to Purchaser, the amount, if any, by which the remaining proportionate share of fees paid by the Purchaser to Alek Air Management, Inc. exceeds the following: amount of claims paid by Alek Air Management, Inc. covered repairs and/or replacement. No service will be rendered under the Alek Air Management, Inc. Service Plan(s) if the customer has a past due account.

Service Call Terms

Replacement of any parts may be made with the parts of like kind and quality. Once the repair has been completed, the service technician will ask that you sign a completed form. Your signature states that the work listed was completed. Alek Air Management, Inc. reserves the right to perform post installation inspections of the repaired equipment. Alek Air Management, Inc. reserves the right to make all calls during regular working hours.

Manufacturer's Warranty and Insurance

Alek Air Management, Inc. Manufacturer's Warranty Plan covers manufacturer's parts and labor for the warranty product only. If a repair or replacement is needed outside the warranty, then charges will apply accordingly. Alek Air Management, Inc. shall not be responsible for any repairs which may still be covered under the original equipment manufacturer's warranty or would be covered under homeowner's fire, or other insurance.

Payment/Charges for Non-Covered Work

It is the Purchaser's responsibility to pay the service technician for any and all charges which are not covered under these contracts. This includes, without limitation, payment for service calls when no repairs are made, cleaning and relighting pilot lights, resetting of tripped safety devices, fuses and/or circuit breakers (internal and external) and diagnostic assessments. In the event the service technician determines that the repair required is a non-covered part, the Purchaser may choose to have the repair done at the price quoted by the service technician, but any such repair is not covered under the Alek Air Management, Inc. Service Plan fee. If the equipment is inaccessible or unsafe for the service by one service technician there is a charge for any additional service technician needed. Customer education visits are not covered.

Customer Cancellation

This Plan applies only to you, the Purchaser, and the Equipment you have covered under the plan. You may cancel the Plan at any time after 45 days, for any cause, with prior written notice to Alek Air Management, Inc. Alek Air Management, Inc. shall return to the Purchaser the amount, if any, after the 45 day obligation expires and the remaining proportionate share of fees paid by the Purchaser to Alek Air Management, Inc. exceeds the following: the amount of claims paid by Alek Air Management, Inc. for covered repairs, annual maintenance, service, and/or replacements and a \$25 administration fee.